Cascades Raptor Center – Service Animal Policy

Service animals are not allowed in most guest areas on-site, due to the fact that service animals are natural predators of the birds in our care and would make them dangerously agitated. For the birds' safety and well-being, service animals are not allowed in any area that is within sight of a bird in an aviary.

With advanced notice and coordination, a guest with a registered service animal can schedule a private program or one-one-one in the Education Pavilion located directly adjacent to the parking lot. Individuals with service animals may call education staff at (541) 485-1320. In these cases, the service animal's movement must be restricted to the designated location and cannot go near bird aviaries. Availability is dependent on bird comfort and the particular situation.

Oregon State Law for Reference:

https://www.oregonlegislature.gov/bills_laws/lawsstatutes/2013orLaw0530.pdf

Please see relevant links from the ADA below:

https://www.ada.gov/regs2010/service_animal_qa.html